

PS/ALI Conditions

The emergency services industry has expanded capabilities for faster emergency response, including a service called PS/ALI (private switch/automatic location identification). PS/ALI is a service that allows users of multi-line telephones systems, like PBXs, to directly control and update the location information of their telephone stations in the 911 database. Vendors offering PS/ALI service provide electronic portals enabling direct customer updates or managed update services. PS/ALI improves emergency response with more accurate location information when 911 is dialed.

What do you do if you want PS/ALI service?

The customer will need to contact a third party PS/ALI provider directly. When a PS/ALI provider is chosen, that vendor works with the customer to map station locations, setups up the 911 update capability and coordinates with Nextera's 911 administrators.

PS/ALI Providers

Qwest Regional Contacts

MN Metro: Keith Maxwell – 612.307.0212

MN North: Chad Haines – 612.288.7476

PS/ALI Public Websites

<http://www.fcc.gov/pshs/services/911-services>

<http://www.nena.org>

For additional information on service offerings please visit Nextera's web site www.nextera.net or contact Customer Service customerservice@nextera.net.